General information on the processing of personal data within the procedure of purchasing goods and services

GARANTI BANK SA, based in Bucharest, Sos. Fabrica de Glucoza no. 5, Novo Park 3, Business Center, Building F, floors 5 and 6, sector 2, with serial number in the Trade Register J2009004429408, fiscal registration code 25394008, registered in the register of credit institutions with no. RB-PJR-40-066 / 2009, hereinafter referred to as "the Bank", for the purposes of this processing and for the rights offered by EU Regulation no. 679/2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data (General Regulation on data protection), as follows:

Personal data processed (hereinafter referred to as " *Data"*) : name, surname, personal numerical code (CNP) / fiscal identification number (NIF), date and place of birth, citizenship, address, fiscal / foreign exchange residence, telephone number fixed and mobile, e-mail address, profession, place of work, image, information related to fraudulent activity, information regarding inadvertencies found in documents / statements submitted to the Bank and any other data obtained based on forms, statements and documents submitted, drafted or completed.

The undersigned took note that the Bank may process personal data of associates / shareholders / beneficial owners / directors / persons authorized e / other applicants / delegates for the purposes mentioned below. Given that from a practical point of view, in certain situations, the Bank cannot directly ensure the information of these categories of persons, it is your responsibility to inform the persons concerned about the processing of their personal data and to obtain the consent regarding the data processing, to the extent necessary in order to fulfill the conditions provided by law.

Purposes and grounds of processing. Recipients of personal data

(i) for the conclusion and execution of a contract in which the Supplier will be / is a party , the Bank will process the personal data, as follows :

- for concluding and executing the contract for the supply of goods and / or services, in which case the Bank may carry out the following activities (the enumeration being by way of example):
  - conducting a review of the Supplier which may involve the processing of personal data of associates / shareholders / beneficial owners / directors / proxies / other applicants / delegates as they exist in public sources such as the Trade Register , Portal of courts , Bulletin of insolvency proceedings, ANAF, Credit Risk Center, LinkedIn, data integrators , etc., as well as their personal data within the forms, declarations and documents submitted, drafted or completed by the Supplier ;
  - transmission of data to Turkyie Garanti Bankasi AS, a company from Turkey, which manages the Bank's IT system, and to any of its legal successors;
  - transmission of data to the Bank's contractual partners (in Romania or abroad) in order to provide outsourced services, performed for and on behalf of the Bank (e.g. audits, transmission of notifications, archiving, customer service, etc.).

(ii) for the fulfillment by the Bank of legal obligations, such as:

- establishing the identity and knowing the real beneficiary in order to fulfill the legal obligations of the Bank in the field of knowing the clientele, preventing money laundering and combating terrorism;
- transmission of information to the authorities empowered by law to request and receive such information, for example the National Authority for Fiscal Administration (ANAF), the National Office for Prevention and Combating Money Laundering (ONPCSB), courts, prosecutor's offices, bailiffs, notaries public, authorities with a supervisory and control role in the banking field, auditors, etc.;
- Bank video surveillance of areas representing areas access from both outside and inside areas for the public, areas of access to storage areas of values.

The processing of personal data for the purposes mentioned in points (i) and (ii) above is essential for the conclusion and execution of the contract and for the fulfillment by the Bank of legal obligations, so that, in the absence of data, the Bank will not be able to conclude the contract.

(iii) for the exercise by the Bank of a legitimate interest, as follows:

- transmission of personal data to the entities that are part of the group to which Garanti Bank SA belongs (all affiliated entities, as well as all direct and indirect shareholders of GARANTI BANK SA): Raiffeisen Bank S.A. Motoractive IFN SA, Motoractive Multiservices SRL (Romania), as well as entities within the Raiffeisen Group, including, as applicable, Raiffeisen Bank International AG, Raiffeisen Broker de

Asigurare - Reasigurare S.R.L., Raiffeisen Leasing Financiar IFN S.A., SAI Raiffeisen Asset Management S.A., as well as other entities that are part of the Raiffeisen Bank International AG Group, to the extent that their involvement is necessary for consolidated supervision, governance and coordination, prudential, financial and risk reporting, monitoring, control, audit or the implementation of the integration process

- the use of data by the Bank for statistical purposes, provided that they are pseudonymized;
- video surveillance of ATMs in order to prevent fraud and to resolve any complaints;
- transmission of data to the assignees of receivables, in case the Bank will assign the receivables related to the contract / contracts in which the Supplier is / was a party;

Processing of personal data in the context of the integration and contemplated merger between Garanti Bank S.A. and Raiffeisen Bank S.A.

In the context of the contemplated acquisition, integration, and merger between Garanti Bank S.A. and Raiffeisen Bank S.A., your personal data may be processed and disclosed among the parties involved—based on the performance of a contract, compliance with legal obligations, and/or legitimate interests—with these parties acting, as the case may be, as independent controllers, joint controllers, processors, or data recipients. Further information is available in the Information Notice regarding the acquisition and integration of Garanti Bank S.A. by Raiffeisen Bank S.A., available at https://www.garantibbva.ro/prelucrarea-datelor-personale/, and in the Privacy Policy of Raiffeisen Bank S.A., available at: https://www.raiffeisen.ro/despre-noi/politica-de-confidentialitate/.

Transfer of personal data abroad

In achieving the above purposes, Garanti Bank SA may transfer personal data outside the European Economic Area, only if an adequate level of personal data protection recognized by the decision of the European Commission is ensured in the recipient country.

In the absence of such a decision of the European Commission, the Bank will be able to transfer personal data to a third country only based on the existence of adequate guarantees provided by law in order to protect personal data.

The bank can be contacted to obtain additional information regarding the guarantees offered for the protection of personal data in case of each data transfer abroad, through a written request in this regard.

Period of storage of personal data

If the Supplier will conclude a contract with the Bank, it will store personal data during the contractual relations, as well as after the termination of these relations, for a period of up to 10 years, taking into account:

(i) the provisions of the banking legislation regarding customer knowledge, money laundering prevention and terrorist financing, according to which the data will be kept for a period of 5 years from the date of termination of the business relationship, with the possibility of extension by another 5 years if the period is extended for the purposes mentioned above;

(ii) the provisions of the Accounting Law, according to which the supporting documents underlying the entries in the financial accounting shall be kept for 5 years, starting from July 1st of the year following the end of the financial year in which the statements were drawn up;

(iii) the need to defend / preserve the rights of the Bank in a possible dispute regarding the conclusion, execution or termination of the contract.

If the Supplier does not conclude a contract with the Bank, it will store personal data for a period of 5 years from the date of contractual negotiations, taking into account the provisions of banking legislation on customer knowledge, prevention of money laundering and terrorist financing and the need for defense / preservation of the Bank's rights in a possible litigation.

For the purpose of archiving data according to the Law on National Archives and taking into account the Archival Nomenclature (approved by the National Archives) applicable to the Bank and for data processing by the Bank for statistical purposes, data may be stored for longer periods than previously indicated.

Your rights, as an individual

You, as a natural person, representative of the Supplier, as well as any of the associates / shareholders / real beneficiaries / administrators / proxies / other applicants / delegate, have the possibility to exercise the following rights regarding the personal data processed by the Bank:

- **Right of access** - may obtain from the Bank a confirmation regarding the processing of personal data and information on the manner in which the data are processed;

- **The right to data portability** - I can request to receive, under certain conditions, the personal data I have provided to the Bank, in a format that can be read automatically or I can request that the respective data be transmitted to another operator;

- **Right to object** - I may object to the processing of data where the processing takes into account a legitimate interest of the Bank;
- **The right to rectification** - may request the correction without undue delay of inaccurate data;

- **Right to deletion of data ("right to be forgotten") - I may request that the Bank delete my personal data, inter alia in the event that their processing was not legal or I withdrew my consent and there is no legal basis for processing;**

There may be situations in which the Bank will not be able to comply with the request to delete the data, namely:
(i) in cases where the Bank has a legal obligation to retain personal data;
(ii) in cases where the data are stored for archiving purposes in the public interest or for statistical purposes;
(iii) in cases where the data are necessary for the establishment, exercise or defense of a right in court.

- **The right to restrict the processing** - I can request the restriction of the data processing, especially if I dispute their accuracy.
The rights provided above may be exercised by sending a request to GARANTI BANK SA, at its headquarters, at any of the Bank's agencies, as well as by electronic means, to the e-mail address **dpo@garantibbva.ro**, providing sufficient data allowing the identification of the applicant by the Bank

- **The right to file a complaint with the supervisory authority[1] for the processing of personal data -** this right may be exercised if I consider that the processing of personal data violates legal provisions in the field of data protection, without prejudice to any other remedies administrative or judicial;

[1] National Supervisory Authority for Personal Data (ProcessingAutoritatea Națională pentru Supravegherea Prelucrării Datelor cu Caracter Personal), B-dul G-ral. Gheorghe Magheru 28-30 Sector 1, cod poștal 010336 București, România, e-mail: anspdcp@dataprotection.ro.