

	Garanti BBVA Online						Garanti Mobile BBVA						PSD2							
Tarih	Up Time (%)	Down Time(%)	Payment response (ms)	Balance Inquiry response (ms)	Payment Response Rate(%)	Balance Inquiry Response Rate(%)	Up Time (%)	Down Time (%)	Payment response (ms)	Balance Inquiry response (ms)	Payment Response Rate(%)	Balance Inquiry Response Rate (%)	Up Time (%)	Down Time(%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	PISP Error response rate(%)	AISP Error response rate(%)	CBPII Error response rate(%)
10.07.2025	100.00%	0.00%	1	114	0.000	0.000	100.00%	0.00%	1	114	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
11.07.2025	100.00%	0.00%	6	112	0.000	0.000	100.00%	0.00%	6	112	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
12.07.2025	100.00%	0.00%	12	134	0.000	0.000	100.00%	0.00%	12	134	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
13.07.2025	100.00%	0.00%	10	148	0.000	0.000	100.00%	0.00%	10	148	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
14.07.2025	100.00%	0.00%	4	125	0.000	0.000	100.00%	0.00%	4	125	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
15.07.2025	100.00%	0.00%	7	119	0.000	0.000	100.00%	0.00%	7	119	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
16.07.2025	100.00%	0.00%	3	114	0.000	0.000	100.00%	0.00%	3	114	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
17.07.2025	100.00%	0.00%	5	111	0.000	0.000	100.00%	0.00%	5	111	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
18.07.2025	100.00%	0.00%	4	118	0.000	0.000	100.00%	0.00%	4	118	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
19.07.2025	100.00%	0.00%	6	135	0.000	0.000	100.00%	0.00%	6	135	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
20.07.2025	100.00%	0.00%	5	152	0.000	0.000	100.00%	0.00%	5	152	0.000	0.000	99.87%	0.13%	0	0	0	0	0	0
21.07.2025	100.00%	0.00%	7	117	0.000	0.000	100.00%	0.00%	7	117	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
22.07.2025	100.00%	0.00%	2	110	0.000	0.000	100.00%	0.00%	2	110	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
23.07.2025	100.00%	0.00%	5	106	0.000	0.000	100.00%	0.00%	5	106	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
24.07.2025	100.00%	0.00%	2	85	0.000	0.000	100.00%	0.00%	2	85	0.000	0.000	99.27%	0.73%	0	0	0	0	0	0
25.07.2025	100.00%	0.00%	5	109	0.000	0.000	100.00%	0.00%	5	109	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
26.07.2025	100.00%	0.00%	10	137	0.000	0.000	100.00%	0.00%	10	137	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
27.07.2025	100.00%	0.00%	11	133	0.000	0.000	100.00%	0.00%	11	133	0.000	0.000	99.70%	0.30%	0	0	0	0	0	0
28.07.2025	100.00%	0.00%	7	115	0.000	0.000	100.00%	0.00%	7	115	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
29.07.2025	100.00%	0.00%	6	116	0.000	0.000	100.00%	0.00%	6	116	0.000	0.000	99.66%	0.34%	0	0	0	0	0	0
30.07.2025	100.00%	0.00%	8	157	0.000	0.000	100.00%	0.00%	8	157	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
31.07.2025	100.00%	0.00%	6	157	0.000	0.000	100.00%	0.00%	6	157	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
01.08.2025	100.00%	0.00%	7	134	0.000	0.000	100.00%	0.00%	7	134	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
02.08.2025	100.00%	0.00%	9	143	0.000	0.000	100.00%	0.00%	9	143	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
03.08.2025	100.00%	0.00%	9	151	0.000	0.000	100.00%	0.00%	9	151	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0

Tarih	Up Time (%)	Down Time(%)	Payment response (ms)	Balance Inquiry response (ms)	Payment Response Rate(%)	Balance Inquiry Response Rate(%)	Up Time (%)	Down Time (%)	Payment response (ms)	Balance Inquiry response (ms)	Payment Response Rate(%)	Balance Inquiry Response Rate (%)	Up Time (%)	Down Time(%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	PISP Error response rate(%)	AISP Error response rate(%)	CBPII Error response rate(%)
04.08.2025	100.00%	0.00%	3	114	0.000	0.000	100.00%	0.00%	3	114	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
05.08.2025	100.00%	0.00%	8	102	0.000	0.000	100.00%	0.00%	8	102	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
06.08.2025	100.00%	0.00%	5	109	0.000	0.000	100.00%	0.00%	5	109	0.000	0.000	99.87%	0.13%	0	0	0	0	0	0
07.08.2025	100.00%	0.00%	6	159	0.000	0.000	100.00%	0.00%	6	159	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
08.08.2025	100.00%	0.00%	3	150	0.000	0.000	100.00%	0.00%	3	150	0.000	0.000		100.00%	0	0	0	0	0	0
09.08.2025	100.00%	0.00%	7	178	0.000	0.000	100.00%	0.00%	7	178	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
10.08.2025	100.00%	0.00%	8	199	0.000	0.000	100.00%	0.00%	8	199	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
11.08.2025	100.00%	0.00%	5	149	0.000	0.000	100.00%	0.00%	5	149	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
12.08.2025	100.00%	0.00%	6	106	0.000	0.000	100.00%	0.00%	6	106	0.000	0.000	99.96%	0.04%	0	0	0	0	0	0
13.08.2025	100.00%	0.00%	3	110	0.000	0.006	100.00%	0.00%	3	110	0.000	0.006	100.00%	0.00%	0	0	0	0	0	0
14.08.2025	100.00%	0.00%	7	165	0.000	0.000	100.00%	0.00%	7	165	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
15.08.2025	100.00%	0.00%	10	177	0.000	0.000	100.00%	0.00%	10	177	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
16.08.2025	100.00%	0.00%	15	191	0.000	0.000	100.00%	0.00%	15	191	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
17.08.2025	100.00%	0.00%	15	195	0.000	0.000	100.00%	0.00%	15	195	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
18.08.2025	100.00%	0.00%	7	137	0.000	0.000	100.00%	0.00%	7	137	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
19.08.2025	100.00%	0.00%	8	118	0.000	0.000	100.00%	0.00%	8	118	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
20.08.2025	100.00%	0.00%	5	108	0.000	0.000	100.00%	0.00%	5	108	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
21.08.2025	100.00%	0.00%	8	149	0.000	0.000	100.00%	0.00%	8	149	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
22.08.2025	100.00%	0.00%	9	160	0.000	0.000	100.00%	0.00%	9	160	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
23.08.2025	100.00%	0.00%	12	172	0.000	0.000	100.00%	0.00%	12	172	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
24.08.2025	100.00%	0.00%	11	184	0.000	0.000	100.00%	0.00%	11	184	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
25.08.2025	100.00%	0.00%	3	137	0.000	0.000	100.00%	0.00%	3	137	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
26.08.2025	100.00%	0.00%	7	115	0.000	0.000	100.00%	0.00%	7	115	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
27.08.2025	100.00%	0.00%	6	113	0.000	0.000	100.00%	0.00%	6	113	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
28.08.2025	100.00%	0.00%	9	182	0.000	0.000	100.00%	0.00%	9	182	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
29.08.2025	100.00%	0.00%	5	150	0.000	0.000	100.00%	0.00%	5	150	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
30.08.2025	100.00%	0.00%	4	110	0.000	0.000	100.00%	0.00%	4	110	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0

Tarih	Up Time (%)	Down Time(%)	Payment response (ms)	Balance Inquiry response (ms)	Payment Response Rate(%)	Balance Inquiry Response Rate(%)	Up Time (%)	Down Time (%)	Payment response (ms)	Balance Inquiry response (ms)	Payment Response Rate(%)	Balance Inquiry Response Rate (%)	Up Time (%)	Down Time(%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	PISP Error response rate(%)	AISP Error response rate(%)	CBPII Error response rate(%)
31.08.2025	100.00%	0.00%	10	234	0.000	0.000	100.00%	0.00%	10	234	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
01.09.2025	100.00%	0.00%	17	210	0.000	0.000	100.00%	0.00%	17	210	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
02.09.2025	100.00%	0.00%	5	173	0.000	0.000	100.00%	0.00%	5	173	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
03.09.2025	100.00%	0.00%	8	144	0.000	0.000	100.00%	0.00%	8	144	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
04.09.2025	100.00%	0.00%	5	119	0.000	0.000	100.00%	0.00%	5	119	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
05.09.2025	100.00%	0.00%	4	123	0.000	0.000	100.00%	0.00%	4	123	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
06.09.2025	100.00%	0.00%	8	146	0.000	0.000	100.00%	0.00%	8	146	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
07.09.2025	100.00%	0.00%	10	146	0.000	0.000	100.00%	0.00%	10	146	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
08.09.2025	100.00%	0.00%	6	113	0.000	0.000	100.00%	0.00%	6	113	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
09.09.2025	100.00%	0.00%	2	107	0.000	0.000	100.00%	0.00%	2	107	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
10.09.2025	100.00%	0.00%	5	113	0.000	0.000	100.00%	0.00%	5	113	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
11.09.2025	100.00%	0.00%	5	158	0.000	0.000	100.00%	0.00%	5	158	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
12.09.2025	100.00%	0.00%	6	140	0.000	0.000	100.00%	0.00%	6	140	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
13.09.2025	100.00%	0.00%	5	172	0.000	0.000	100.00%	0.00%	5	172	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
14.09.2025	100.00%	0.00%	7	190	0.000	0.000	100.00%	0.00%	7	190	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
15.09.2025	100.00%	0.00%	5	128	0.000	0.000	100.00%	0.00%	5	128	0.000	0.000		100.00%	0	0	0	0	0	0
16.09.2025	100.00%	0.00%	3	102	0.000	0.006	100.00%	0.00%	3	102	0.000	0.006	100.00%	0.00%	0	0	0	0	0	0
17.09.2025	100.00%	0.00%	3	117	0.000	0.000	100.00%	0.00%	3	117	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
18.09.2025	100.00%	0.00%	8	156	0.000	0.000	100.00%	0.00%	8	156	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
19.09.2025	100.00%	0.00%	5	172	0.000	0.000	100.00%	0.00%	5	172	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
20.09.2025	100.00%	0.00%	5	183	0.000	0.000	100.00%	0.00%	5	183	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
21.09.2025	100.00%	0.00%	11	204	0.000	0.000	100.00%	0.00%	11	204	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
22.09.2025	100.00%	0.00%	13	170	0.000	0.000	100.00%	0.00%	13	170	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
23.09.2025	100.00%	0.00%	2	121	0.000	0.000	100.00%	0.00%	2	121	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
24.09.2025	100.00%	0.00%	5	127	0.000	0.000	100.00%	0.00%	5	127	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
25.09.2025	100.00%	0.00%	6	104	0.000	0.000	100.00%	0.00%	6	104	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
26.09.2025	100.00%	0.00%	3	101	0.000	0.000	100.00%	0.00%	3	101	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0

Tarih	Up Time (%)	Down Time(%)	Payment response (ms)	Balance Inquiry response (ms)	Payment Response Rate(%)	Balance Inquiry Response Rate(%)	Up Time (%)	Down Time (%)	Payment response (ms)	Balance Inquiry response (ms)	Payment Response Rate(%)	Balance Inquiry Response Rate (%)	Up Time (%)	Down Time(%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	PISP Error response rate(%)	AISP Error response rate(%)	CBPII Error response rate(%)
27.09.2025	100.00%	0.00%	6	122	0.000	0.000	100.00%	0.00%	6	122	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
28.09.2025	100.00%	0.00%	11	124	0.000	0.000	100.00%	0.00%	11	124	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
29.09.2025	100.00%	0.00%	3	105	0.000	0.000	100.00%	0.00%	3	105	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
30.09.2025	100.00%	0.00%	6	98	0.000	0.000	100.00%	0.00%	6	98	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
01.10.2025	100.00%	0.00%	4	97	0.000	0.000	100.00%	0.00%	4	97	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
02.10.2025	100.00%	0.00%	4	103	0.000	0.000	100.00%	0.00%	4	103	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
03.10.2025	100.00%	0.00%	7	161	0.000	0.000	100.00%	0.00%	7	161	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
04.10.2025	100.00%	0.00%	3	197	0.000	0.000	100.00%	0.00%	3	197	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
05.10.2025	100.00%	0.00%	10	207	0.000	0.000	100.00%	0.00%	10	207	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
06.10.2025	100.00%	0.00%	8	161	0.000	0.000	100.00%	0.00%	8	161	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
07.10.2025	100.00%	0.00%	4	152	0.000	0.000	100.00%	0.00%	4	152	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
08.10.2025	100.00%	0.00%	2	132	0.000	0.000	100.00%	0.00%	2	132	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
09.10.2025	100.00%	0.00%	5	115	0.000	0.000	100.00%	0.00%	5	115	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
10.10.2025	100.00%	0.00%	7	111	0.000	0.000	100.00%	0.00%	7	111	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
11.10.2025	100.00%	0.00%	9	148	0.000	0.000	100.00%	0.00%	9	148	0.000	0.000	98.84%	1.16%	0	0	0	0	0	0
12.10.2025	100.00%	0.00%	5	138	0.000	0.000	100.00%	0.00%	5	138	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
13.10.2025	100.00%	0.00%	3	116	0.000	0.000	100.00%	0.00%	3	116	0.000	0.000		100.00%	0	0	0	0	0	0
14.10.2025	100.00%	0.00%	4	108	0.000	0.000	100.00%	0.00%	4	108	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
15.10.2025	100.00%	0.00%	6	121	0.000	0.000	100.00%	0.00%	6	121	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
16.10.2025	100.00%	0.00%	6	174	0.000	0.000	100.00%	0.00%	6	174	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
17.10.2025	100.00%	0.00%	4	161	0.000	0.000	100.00%	0.00%	4	161	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
18.10.2025	100.00%	0.00%	5	192	0.000	0.000	100.00%	0.00%	5	192	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
19.10.2025	100.00%	0.00%	11	216	0.000	0.000	100.00%	0.00%	11	216	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
20.10.2025	100.00%	0.00%	7	158	0.000	0.000	100.00%	0.00%	7	158	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
21.10.2025	100.00%	0.00%	4	122	0.000	0.000	100.00%	0.00%	4	122	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
22.10.2025	100.00%	0.00%	4	118	0.000	0.000	100.00%	0.00%	4	118	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
23.10.2025	100.00%	0.00%	7	117	0.000	0.000	100.00%	0.00%	7	117	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0

Tarih	Up Time (%)	Down Time(%)	Payment response (ms)	Balance Inquiry response (ms)	Payment Response Rate(%)	Balance Inquiry Response Rate(%)	Up Time (%)	Down Time (%)	Payment response (ms)	Balance Inquiry response (ms)	Payment Response Rate(%)	Balance Inquiry Response Rate (%)	Up Time (%)	Down Time(%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	PISP Error response rate(%)	AISP Error response rate(%)	CBPII Error response rate(%)
24.10.2025	100.00%	0.00%	5	109	0.000	0.000	100.00%	0.00%	5	109	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
25.10.2025	100.00%	0.00%	7	124	0.000	0.000	100.00%	0.00%	7	124	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
26.10.2025	100.00%	0.00%	7	120	0.000	0.000	100.00%	0.00%	7	120	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
27.10.2025	100.00%	0.00%	5	101	0.000	0.000	100.00%	0.00%	5	101	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
28.10.2025	100.00%	0.00%	7	104	0.000	0.000	100.00%	0.00%	7	104	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
29.10.2025	100.00%	0.00%	2	110	0.000	0.000	100.00%	0.00%	2	110	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
30.10.2025	100.00%	0.00%	4	107	0.000	0.000	100.00%	0.00%	4	107	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
31.10.2025	100.00%	0.00%	4	103	0.000	0.000	100.00%	0.00%	4	103	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
01.11.2025	100.00%	0.00%	6	128	0.000	0.000	100.00%	0.00%	6	128	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
02.11.2025	100.00%	0.00%	6	131	0.000	0.000	100.00%	0.00%	6	131	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
03.11.2025	100.00%	0.00%	7	106	0.000	0.000	100.00%	0.00%	7	106	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0
04.11.2025	100.00%	0.00%	4	99	0.000	0.000	100.00%	0.00%	4	99	0.000	0.000	100.00%	0.00%	0	0	0	0	0	0